

Suite 1
Berrows Business Centre
Bath Street
Hereford HR1 2HE

Tel: 01432 270636

Email: cqc@taurushealthcare.co.uk

Aims and objectives

Taurus Healthcare aims to provide high standards of evidence based, general medical services with qualified and experienced staff, in confidential healthcare environments which are safe, accessible, and comfortable. We aim to liaise effectively with local primary, secondary, and social care providers and other independent healthcare providers, ensuring that patient services are as efficient as possible.

Our objective is to provide services which meets patients' expectations, with dignity, respect, safety and satisfaction our key focus.. We provide high quality,—services to adults and children complying with the current regulations of the Care Quality Commission (Registration) Regulations 2009 (Part 4) and the fundamental standards and regulations of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Services are provided in hours and out of hours.

Kinds of healthcare services provided by Taurus Healthcare

Taurus Healthcare provides independent general medical healthcare services in the form of the following regulated activities:

- **Treatment of disease, disorder or injury** this includes private doctor consultations, physical examinations, health assessments, prescribing of medicines, and referrals to other healthcare specialists when necessary
- **Diagnostic and screening procedures** this includes blood and urine tests, and taking swabs

Taurus Healthcare provides consultations, examinations, treatments, and procedures in accordance with patients' individual wishes but always subject to strict medical, clinical or nursing assessment. During an initial consultation, an individual general medical/clinical history will be taken/reviewed and patients will be advised of recommended health management and proposed treatments. Healthcare is provided directly as face to face consultation within a clinical setting, virtually, by phone or at a person's home by a visiting clinician which may include signposting onto other services. Our services include out of hours urgent and planned care, GP, an overnight nurse visiting service (urgent management of skin tears, blocked catheters and syringe driver for people registered with community nursing teams) and Covid-19 and flu vaccination services during the pandemic.

Registered Provider and Registered Manager

Taurus Healthcare Limited, Suite 1, Berrows Business Centre, Bath Street, Hereford HR1 2HE (Tel: 01432 270636; e-mail: cqc@taurushealthcare.co.uk) is the provider of the independent healthcare service and formally registered with the Care Quality Commission (CQC) in England to provide regulated activities (registration number 1-420026072).

Dr Michael Hearne is the CQC Nominated Individual.

Nicola Marriott is the CQC Registered Manager.

Legal status

Taurus Healthcare Limited provides independent healthcare services as a limited company business and is registered at Companies House in England (registration number – 08030655).

Location of services

Taurus Healthcare manages independent healthcare services from its central office base at Suite 1, Berrows Business Centre, Bath Street, Hereford HR1 2HE. Regulated activities are provided at the following satellite clinics:

Fixed service provision

- **Station Medical Centre:** Station Approach, Hereford, HR1 1BB for out of hours GP service (Monday to Friday 6.30pm to 8.00am. Saturday, Sunday and Bank Holidays: 8.00am to 8.00am)
- **South Wye Medical Centre:** Belmont Road, Hereford, Herefordshire, HR2 7JE for improved access service (Monday to Friday: 6.00pm to 9.00pm. Saturdays 8.00am to 4.00pm, Sunday and Bank Holidays: 8.00am to 12 midday)

Rotating geographical provision (Saturday, Sunday and, Bank Holidays: 8.00am to 12.00pm) accessible via home GP surgery booking or 111 at sites below

- **Pendeen Surgery:** Kent Avenue, Ross-on-Wye, Herefordshire HR9 5AH
- **The Marches Surgery:** Westfield Walk, Leominster, Herefordshire HR6 8HD
- **Ledbury Market Surgery:** Market Street, Ledbury, Herefordshire HR8 2AQ
- **Nunwell Surgery:** 10 Pump Street, Bromyard, Herefordshire HR7 4BZ
- **Kington Medical Practice:** The Surgery, Eardisley Road, Kington, Herefordshire HR5 3EA

Covid and flu vaccination provision

- **Saxon Hall** Hoarwithy Road, Hereford HR2 6HE – satellite site will serve as base for outreach services accessible through direct appointment invite system including housebound patients.

During Covid19 pandemic Taurus will be working with GP practices across Herefordshire to deliver a 24 hour seven-day week service and support vaccination delivery so patient needs can be reasonably met. General Practice services may be provided from buildings established for NHS care across Herefordshire and in the community and may be delivered on a geographical or Herefordshire wide level. Patients can access their GP practice by the usual telephone number, should this need to change there will be a signposting phone message. Patients who need direct care will be signposted to the right place and team to meet their needs directly by their own GP practice, wider general practice team and services or through 111 services and will be given an appointment time and location details. Addition location details will be displayed at the patients' home GP practice website

No walk-in services will be available during the COVID 19 pandemic.

During Covid 19 pandemic patients may see other healthcare professionals other than their usual GP practice staff.