

Our plan for better care and what it means for you

Our Vision

Joined-up, 24/7 GP care that puts you first –
using technology, working together, and
focusing on prevention.

Our Focus in 2025/26	What we are doing	What it means for you
Neighbourhood Care	Connecting local services	Easier access to care near home; fewer hospital visits
Patient Voice Matters	Listening through focus groups & patient groups	Services shaped by what you and your community need
Prevention First	Early help through "Talk Wellbeing" and smart targeting	More support before things go wrong
Faster Urgent Care	Redesigning emergency care pathways	Quicker, clearer help in a crisis
Smarter Technology	New digital tools & staff training	Safer, faster service and better use of your health information
Caring Staff	More support and training for our teams	Compassionate, professional care from people who feel valued
Sustainable Future	Saving money and protecting the environment	Stronger services now and for the future, while reducing our environmental impact
Working Together	Better collaboration across the county	Seamless care from joined-up teams

How we will measure success

Increase in
Patient
satisfaction

Improved
access to GP
appointments

Quicker
urgent care
responses

Staff trained
in digital
tools

Reduction in
carbon
footprint